LOUISIANA USED MOTOR VEHICLE COMMISSION STATE OF LOUISIANA

REGULAR MEETING
DECEMBER 19, 2011
BEGINNING AT 9:33 A.M.

3132 VALLEY CREEK
BATON ROUGE, LOUISIANA

REPORTED BY:

BETTY D. GLISSMAN, CCR

		Page	2	
1	APPEARANCES:			CONTRICTOR STATE
2	CHAIRMAN:			Charling the state of the
3	MR. JOHN POTEET			a country felloling
4				Market action Line
5	COMMISSIONERS PRESENT:			TOTAL STREET
6	MR. RHETT BOURGEOIS			4411111111111111111
7	MR. TONY CORMIER			Appropriate part
8	MR. RON DUPLESSIS			G D Date Charles
9	MR. GEORGE FLOYD			PRODUCTION OF THE PROPERTY OF
10	MR. KIRBY ROY			CONTRACTOR STATE
11	MR. HENRY "DARTY" SMITH			Selection of the second
12	MR. DINO TAYLOR			DATE MANAGEMENT
13	MR. DOUGLAS TURNER			and a second
14				AND DESCRIPTIONS
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22				CARLON STREET STREET
23				Distribute to the land.
24				TENTES PROPERTY.
25				the property of
				A CANADA

		Page 3
1	ALSO PRESENT:	
2		
3	MS. KIM BARON	
4	MR. DEREK PARNELL	
5	MS. MONA ANDERSON	
6	MR. KEVIN REMBRIT	
7	MS. SHEILA JONES	
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14		
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16		
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18		
19		and the second
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21		
22		
23		
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25		

		Page 5
1		Ron Duplessis?
2	MR.	DUPLESSIS:
3		Here.
4	MS.	BARON:
5		George Floyd?
6	MR.	FLOYD:
7		Here.
8	MS.	BARON:
9		Kirby Roy?
10	MR.	ROY:
11		Here.
12	MS.	BARON:
13		Darty Smith?
14	MR.	SMITH:
15		Here.
16	MS.	BARON:
17		Douglas Turner?
18	MR.	TURNER:
19		Here.
20	MS.	BARON:
21		And Dino Taylor?
22	MR.	TAYLOR:
23		Here.
24	MS.	BARON:
25		Mr. Chairman, we have a

1 approval of those minutes.

2 And it's time for financial

3 matters. Mona is ready as her usual.

MS. ANDERSON:

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I am.

In your packet there, you have the financials for November. On Page 1, the ending bank balance for the end of November was \$1,013,853.23. So we had quite an influx there. Of that, we have \$116,000, That's for the which is deferred revenue. two year licenses that we have earmarked for the next fiscal year. This month, we've contacted Chase Bank and the State Treasury and we talked to them about segregating some of these funds into a different type of financial instrument, like either a CD or a high yield savings account. Although, you know, on the statement there on the second page, you can see that we segregated it out, so we know that that's your deferred revenue, but we need to take it out of the bank account and -- so that it doesn't appear that we have excess funds there. These -- the accounts that we

- talked to them about, like I said, we looked 1 2 at CDs and/or a high yield savings account. We are talking with the State Treasury to 3 4 see if we have to go before the Cash Management Review Board to approve opening 5 another account. We've had some indication 6 that we might have to do that and all that entails is you have to fill out an 8 application, send it to the Board. 9 review it. I think we are well within our 10 11 grounds to open another account, because we 12 are segregating these second year funds 13 there. 1.4 MR. POTEET: Mona, is that in accordance 15 with the way the State does it in 16 17 other Commissions that have two year 18 licenses? 19 MS. ANDERSON: I don't know, but I can find 20
 - out. I don't know, but I can find out. I don't know if they, you know, open a separate account for that or not, but we were just looking at options so that we could present it to you at the meeting. The
- 25 high yield savings account would give us a

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little bit higher interest. Point one-seven
 7
         is the option that Chase gave us, and those
 2
         accounts would meet the collateralization
 3
         laws that we fall under, and they also allow
 4
         up to six transfers per month between
 5
         accounts. So we would have plenty -- you
 6
 7
         know, we wouldn't anticipate maybe more than
         one transfer a month and that would be
 8
         starting the next fiscal year in July of
 9
                Then, we would look to move some of
10
         2012.
         that money over into the operating fund.
11
         But we will have more information on that
12
         next month, so that we can look at it and
13
         decide whether that's an option or if it's
1.4
         not -- it doesn't do us any good to do that,
15
         and I'll also check with some of the other
16
17
         Commissions to see if they do that.
                   MR. POTEET:
18
19
                        Okav.
                               Thank you.
20
                   MS. ANDERSON:
                       Like I said, on Page 2 of
21
         that report, you can see our deferred
22
23
         revenues are gathering there, about
         $116,000.
24
25
                        On Pages 3 and 4 -- I'm
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sorry, 3 through 6 of your report, that's 1 our revenue and expenditure statements. 2 3 can see our revenues are picking up. Page 4 in the middle of the page, the 4 year-to-date 2011 revenues are \$562,050. 5 It's a little bit lower than it was last 6 7 vear at this time, but through December 15, our deposits are already at \$200,000. So 8 9 it's picking back up in December. November, our goal for -- to have remaining 10 in the budget for expenditures is 58 11 12 percent. Overall, we have 65 percent remaining in budgeted expenditures. On this 13 14 page, you can see in the middle there, the year-to-date salaries and related 15 16 expenditures were \$253,000. 17 On Page 5, the operating expenditures came in at five percent under 18 19 budget and the professional services came in 20 at 22 percent under budget. So we're doing really good there in our expenditures. 21 22 On Page 6, the other charges 23 were slightly higher than budgeted, because 24 we brought all of the computers up-to-date. 25 We had computers and computer systems that

weren't up to par that we purchased this
year. So that made our computer system
expenses, which is all of the installation
of those assets, be a little higher than
normal. And, overall, the year-to-date
revenue over expenditures at this point is
\$213,378.

On the following page, you will see the revenue and expenditures comparison. That report reflects that our revenue — we had a gain in revenue and a drop in expenditures compared to last year and, there again, you see our net, \$213,378.

On the following page, the certificate of deposit summary, unfortunately the percentages remained pretty low. We do have a couple of CDs coming up at Concordia in January. So we'll be looking into that, but pretty much what we've seen is that you do best just to leave it there for an annual rollover and -- because none of the rates are any better than what we're getting right now.

On the following page, the accounts receivable report, on there you can

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see we collected that -- the remainder of
1
         the fees owed by Eveque's Towing and we
2
         wrote off -- we posted the write off of the
 3
         $2,000 for Midcity, which leaves us with
 4
         $22,750 on those fine receivables.
 5
                        Unless there are any other
 6
         questions, that concludes my report.
 7
                   MR. BOURGEOIS:
 8
                        I make a motion we accept the
 9
         financials.
10
                   MR. CORMIER:
11
                        Second.
12
                   MR. POTEET:
13
                        I have a motion and a second.
1.4
                        All in favor of accepting
15
         financial report?
16
17
                        (All "Aye" responses.)
                    MR. POTEET:
18
19
                        Thank you, Mona.
                        I was just curious about
20
         that, you know, finding out about the
21
         accounting of that, if everybody is doing it
22
         that way, that makes the most sense, but
23
         that doesn't mean that's how we do it.
24
25
                    MS. ANDERSON:
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		Page 13
1	And that's what we wanted was	
2	the options, so that we can present them to	
3	you and then decide what is best.	
4	MR. POTEET:	
5	So you'll have something on	
6	that next month, maybe?	
7	MS. ANDERSON:	
8	Yes.	
9	MR. POTEET:	
10	All right. Let's see. We've	
11	got some invoices we need to look at. I	
12	think Derek was explaining to me that we've	
13	got two months worth of invoices	
14	MR. PARNELL:	
15	Correct.	
16	MR. POTEET:	
17	due to	
18	MR. PARNELL:	
19	October for Robert Hallack	
20	Attorney Hallack, his invoices we have	
21	two months for this month. They are both	
22	over the \$1,500 limit that you all said that	
23	you wanted to see come before the Board, but	
24	the October 1 was really due to oversight of	
25	his staff. They didn't get that actually to	
i		

1 me until last week. So with the October 2 2011, primarily meetings, we had some meetings for getting ready for our hearings 3 4 and, November, we actually had a court date. He helped us with the legal documents and 6 preparation for the other hearing that we were planning on having. And the total amount for both -- October 2011 is 9 \$2,406.25, November is \$3,237, for a total 10 of \$5,643.75. I have gone through each line 11 item to ensure that each thing that we have 12 posted here is something that -- a service 13 that we did receive and has gone through. 14 The times and the amounts that he has to 15 make sure the amount is correct. 16 MR. POTEET: 17 Okay. Does anybody have any 18 questions about the Attorney Hallack two 19 months worth of invoices? 20 (No response.) 21 MR. POTEET: 22 All right. I'll entertain a 23 motion to accept these invoices. 24 Can we accept them as two 25 invoices at once?

		Page	Тр
1	MR. POTEET:		
2	Tony seconds it.		
3	All in favor, say "Aye."		
4	(All "Aye" responses.)		
5	MR. POTEET:		
6	All right. So we will go		
7	ahead and pay Mr. Hallack.		
8	Let's see, legal matters and		
9	pending litigation.		
10	MR. PARNELL:		
11	On December 5, Attorney		
12	Hallack and I attended the oral argument for		
13	Value Import, Mohammed Ibrahim. It was at		
14	the 19th JDC. Judge Hernandez heard the		
15	arguments. We have not yet heard anything		
16	back on the decision as of yet. So we are		
17	still waiting on that.		
18	MR. POTEET:		
19	And we signed a cease and		
20	desist order.		
21	MR. PARNELL:		
22	Yes. We did sign a cease and		
23	desist order on his business. He's no		
24	longer there, but I passed by it over the		
25	weekend and I noticed that there was a		

different name in the window of where his 1 dealership was. So we'll have an 2 investigator going out there today to verify 3 that and seeing if they were working 4 together in any way, if he's trying to front him or what. 6 MR. POTEET: Was the name a licensed 8 dealer? 9 MR. PARNELL: 10 It is not. 11 No. 12 And I also have everyone here in the office on the licensing side looking 13 14 for that name if it does come up. 15 address primarily is what they're looking for and if anything comes up with that 16 address, let's put that to the side and let 17 18 me kind of look at that prior to --MR. BOURGEOIS: 19 I would check the court 20 21 records and see who owns the property --MR. PARNELL: 22 23 Okay. 24 MR. BOURGEOIS: 25 -- because, if he owns the

property and it goes into somebody else's
name and he still owns the property, then we
can rest assured that he's got something to
do with it. And if we find that he has sold
the property to the guy, then maybe it is
legit.

MR. POTEET:

Well, in any case, he's going
to have to have a license, whatever the name
the dealership is in.

MR. BOURGEOIS:

12 Yes.

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MR. PARNELL:

When we were down there, it
was the same argument, that the gentleman
who came here, same argument, that we didn't
give him adequate time to prepare for the
case. He said that we gave him nine days,
which we actually gave him like 19 days to
prepare for the case and the statute says it
has to be 15 -- at least 15 days. So it was
the same arguments that he said before you,
as a Commission, and it was the same thing.

MR. POTEET:

So when would we expect to

1	MD DADNETT.
1	MR. PARNELL:
2	I can't speak for what the
3	judge is going say.
4	MR. POTEET:
5	All right. Anything else
6	under legal matters, pending litigation?
7	(No response.)
8	MR. POTEET:
9	No, that's it.
10	All right. So the next thing
11	is the 2012 Commission meeting schedule. Do
12	we have that in here?
13	MR. PARNELL:
14	I think I put I have the
15	2012 State of Louisiana holiday calendar and
16	just a 2012 calendar for the year. It kind
17	of it should be highlighted, the days of
18	which we have our Commission meetings, which
19	is typically the third Monday of every
20	month. There is on January 9 is the
21	Governor's inauguration, it's going to be a
22	State holiday. This is the fourth year.
23	Every four years, he does that and whoever
24	is inaugurated in office. There is a
25	conflict on the 16th of January with Martin

1 Luther King Day, which is a Commission day. 2 We are planning to have a fairly large hearing in January and I received 3 confirmation from Attorney Morris that 4 5 January 23, she will be in another 6 engagement. So, really, the only day in 7 January that we can have a Commission meeting would be the 30th. So I don't know 8 9 if that is -- works with everyone's 10 schedule. 11 MR. BOURGEOIS: 12 Can we make that motion, now? 13 MR. POTEET: 14 Does anyone have a problem 15 with the 30th? 16 MR. CORMIER: 17 No. 18 MR. BOURGEOIS: 19 No. 20 MR. POTEET: 21 We need a motion to change 22 the date. 23 MR. BOURGEOIS: 24 I make the motion to switch 25 to January 30th.

1 Okay. So it looks like we 2 will be all right with that. So we have no 3 other conflicts throughout the schedule throughout the year. 4 5 MR. PARNELL: 6 No. 7 MR. POTEET: 8 So the only day that we are 9 really going to have to change is January's 10 meeting to the 30th. That's good. And the 11 rest of the these dates that you have in the 12 yellow is the planned -- are the planned 13 dates. 14 MR. PARNELL: 15 And November is -- it's the 16 week of Thanksgiving, yes. It's on the 17 19th, whereas Thanksgiving is on the 22nd. 18 December, the meeting is scheduled for the 19 17th. Of course, Christmas is on the 25. 20 So that's not really --21 MR. POTEET: 22 I don't see those being 23 a problem. Okay, good. 24 All right. So everybody has 25 got their schedule for the next year.

		Page 24
1	MR. BOURGEOIS:	
2	We're going to have a big	
3	hearing in January?	
4	MR. PARNELL:	
5	Yes. We're trying to get it	
6	together right now.	
7	MR. BOURGEOIS:	
8	For which one?	
9	MR. PARNELL:	
10	It was concerning FEMA	
11	trailers being sold.	
12	MR. POTEET:	
13	Executive Director's report.	
14	MR. PARNELL:	
15	Commissioners, once again, if	
16	you'll turn with me to your documents as it	
17	relates to the complaint totals. The first	
18	document is alleged issue counts for the	
19	month of November. It's actually more than	
20	it's been in quite some time. It's 24	
21	alleged issue counts. The largest one is	
22	just consumer complaints. It's primarily	
23	non-delivery of title, but they didn't fall	
24	under that category for this month.	
25	The case report separates the	

1 number of cases for investigators that have been assigned. For the month of November, 2 3 it's 26 cases assigned. Eight have been completed. Eighteen of those cases are still -- remain open. It was a 31 percent 5 6 completion rate. 7 The next document is the 8 Department's summary report. This 9 illustrates the total number of cases issued 10 for -- actually, closed for the month of 11 November, which is 26. Those cases are not 12 primarily all issued in the month of 13 November. Some of those come from prior 14 months. 15 Do you have any questions or 16 comments or concerns in relation to field 17 investigator activities? 18 MR. FLOYD: 19 We had a discussion about Ms. 20 Powell -- well, about her voicemail. 21 anything been done, because I think the 22 young lady who I've been talking to says she 23 has been trying call her. 24 MR. PARNELL: 25 What I did was, I had her

1 speak with someone -- I assigned that to Ronnie Wisenor, a different investigator, 2 3 because Ms. Powell has been ill for, like, the last 10 days and she -- I don't know 4 5 when she is going to be back. It's a pretty serious illness that she's going through, 6 7 but I did assign specifically her case to He's actually coming down today. 8 Ronnie. 9 He will be here for the next two days. 10 he'll be leaving on Wednesday to try to help 11 work a lot of her cases, so we can actually 12 get some resolution to some of those. 13 MR. FLOYD: 14 Okay. 15 MR. POTEET: 16 I was going to ask you, you 17 don't have idea when she's going to be back? 18 MR. PARNELL: 19 We don't know. She's -- I 20 speak with her daily and she has her 21 computer with her. She does do a little

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bit, but we were preparing for something --

we had her on conference call and 15 minutes

into it, she was really just drained.

just went ahead and got off the call with

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7
         her, but it's pretty serious, and so I'm
 2
         just trying to balance it all and giving it
 3
         to some of the other investigators, so they
 4
         can actually kind of work most of her cases.
 5
                        The next item is the license
 6
         renewal update.
                           The amount of online
 7
         transactions in the month of November 2011,
 8
         it increased. We had, like, 1,189
 9
         transactions online to the comparison of
         November of 2010 of 338 online transactions.
10
11
         So this is going to be normal just because
         of what -- we're really trying to push our
12
13
         online licensing this year. We've been
14
         working pretty hard to be sure the
         turnaround time for receiving and processing
15
16
         licenses is up to par and as minimal as
17
         possible. We're going to be working on
18
         Saturdays to try to work on getting that in.
19
                       One of the things that we
20
         typically guaranty is that if your license
21
         is in our office prior to November 1, that
22
         you will have it before January 1.
23
         I've gotten word that we are at that point
24
         and everyone who was issued -- who received
25
         their license is -- whom sent their licenses
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1 -- excuse me, everyone who sent their 2 licenses into us prior to January 1, they do 3 have their licenses barring any issues 4 related to documents missing. So we're 5 trying to move through this. As I stated to 6 everyone, it's going to be kind of difficult 7 this year on us as well because of the small 8 staff size and what -- we're trying to get 9 everything geared up towards going to the 10 two year licenses to make sure it will be --11 half of the dealerships that we are working 12 with, that we can get out the licenses. 13 MR. POTEET: 14 Do you have an idea of how 15 long it's going to take -- I mean, what --16 where are you on the --17 MR. PARNELL: 18 Honestly, I think we -- it 19 will be probably the end of January before 20 we get everyone issued. 21 MR. POTEET: 22 Okay. How about all of 23 November, do you think we will be caught up 24 for November? 25 MS. BARON:

1 some issues where it was double charging 2 individuals, but Mona has been working with 3 everyone on that issue and is getting those 4 finances correct with the dealers. 5 MR. POTEET: 6 What about the two year licensees, have those -- the large majority 8 of those, have they been filed online? 9 MR. PARNELL: 10 Yes Yes 11 MR. POTEET: 12 So, theoretically, when we 13 get through -- get into next year and we get 14 that group on to the two year, then after 15 that, it should be a lot easier? 16 MR. PARNELL: 17 Yes. My goal moving forward 18 is to have everybody licensed before December 31st, before the expiration date, 19 20 on their current license. So we won't have 21 to run into the issues of where Motor Vehicles is calling and dealers are calling, 22 23 because they have to get their plates and 24 they can't. 25 MR. POTEET:

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1	Auctions are calling.	
2	MR. PARNELL:	
3	Yes, and auctions are calling	
4	as well. We are trying to get there to	
5	where it's actually a minimal turnaround.	
6	MR. TURNER:	
7	Do you have a response from	
8	the dealers who were notified that their	
9	license was being renewed for two years?	
10	MR. PARNELL:	
11	Everyone that I have spoken	
12	with, everyone that has come in, they	
13	actually like it. They have stated to me	
14	personally they wish it would have been like	
15	this years back. They asked for a four year	
16	license. Everyone that I have come in	
17	contact with, they absolutely like it. I	
18	have heard, like, maybe one person, you	
19	know, complain about it since then, but I	
20	don't think	
21	MR. POTEET:	
22	Anecdotally, I've talked to	
23	probably 25 people that did the two year	
24	licenses and they were all in favor of it.	
25	I haven't heard any complaints.	

		Page 32
1	MR. TURNER:	
2	Well, mine was two years this	
3	year.	
4	MR. POTEET:	
5	Ours was, too.	
6	MR. PARNELL:	
7	Well, that concludes the	
8	Executive Director's report.	
9	Do we have any more concerns?	
10	MR. POTEET:	
11	We don't have anything on the	
12	agenda for this, but, Ron, do you have	
13	anything on the legislative? I know we are	
14	sort of this year almost kind of sitting on	
15	the sidelines sort of other than that	
16	insurance. Is there anything you have?	
17	MR. DUPLESSIS:	
18	You know, I don't think	
19	anything is going to come up until January	
20	when we have our open meeting, but tomorrow	
21	is obviously going to be an interesting	
22	meeting, the Study Committee and the	
23	insurance, which I wish all of y'all are	
24	welcome to come to and because we're	
25	going to have to come to a conclusion.	

1 So, Derek, who all is going 2 to be here tomorrow, any Commissioners 3 besides myself and -- John, will you be here? 4 5 MR. POTEET: 6 I'll be at my auction. 7 MR. BOURGEOTS: 8 What time is the meeting? 9 MR. PARNELL: 10 It's at 10:00 here. 11 MR. BOURGEOIS: I can come. 12 13 MR. PARNELL: 14 I know Deputy Commissioner Ed O'Brien with the Insurance Commission, he 1.5 will be here, and their general counsel will 16 17 be with him. I know Robert Hallack will be 18 here. 19 MR. DUPLESSIS: 20 Burgess McCranie from the New 21 Car Commission, which is going to bring the 22 lease to own -- well, we don't know what it 23 is. It's a leasing license and it's -- he's 24 going to --25 MR. POTEET:

		ruge o.
1	What some of the guys have	
2	been switching to.	
3	MR. DUPLESSIS:	
4	Yes. And it creates a whole	
5	new set of problems that are far worse than	
6	the vicarious liability insurance. So I	
7	think the meeting is going to be beneficial.	
8	MR. PARNELL:	
9	When I spoke with Deputy	
10	Commissioner Ed O'Brien, he stated that they	
11	have been already working. They have a lot	
12	of information that they kind of wanted to	
13	relate to us during the meeting. They have	
14	been working on this for several months now	
15	and a lot of the leg work about this	
16	specific insurance and the regulations the	
17	way the law states to them, but it's going	
18	to be interesting to hear what they have and	
19	what we're going to come up with and moving	
20	forward before the session, so.	
21	MR. POTEET:	
22	That's going to be the focus	
23	of our legislation agenda?	
24	MR. DUPLESSIS:	
25	I think we are obligated to	

Page 35 1 come up with a report on the Study 2 Committee. We secured a room for our 3 January --MR. PARNELL: 4 5 Now, what do you want to do, 6 early January, mid-January? Probably as 7 early as possible. MR. DUPLESSIS: 8 9 No. I would like to see it 10 before the Commission meeting, maybe the 11 week before, and then that would give us 12 time to reduce it to some meaningful notes 13 and some bullet points. It always seems to be more kind of therapy than it is 14 informative. 15 16 MS. BARON: 17 Do you want mid week? 18 MR. DUPLESSIS: 19 Yes, if we could, and I would 20 like to have somebody from Nick Gautreaux's 21 office, the Department of Motor Vehicles, 22 because they are changing a lot of things 23 and I think we can answer a lot of questions 24 and they can come up with their own agenda 25 listening to the dealers. And, obviously,

That's what they

It does.

1 are trying to get away from is us, not 2 necessarily because of our administrative, because of the vicarious liability --3 4 MR PARNETT: 5 Because of that one issue. All three of those dealers that don't have 6 the insurance as the statute relates, they 8 all -- yes, they are going to the New Car 9 Commission. 10 MS. BARON: 11 Is 9:30 good with you? 12 MR. DUPLESSIS: 13 9:30, yes, I think will be fine. 14 15 MR. Poteet: 16 Are we going to have that 17 meeting here or at the Archives? 18 MS. BARON: 19 It will be at the Archives 20 Building. I'll check with them first, but 21 that usually works. 22 MR. POTEET: 23 I think we really owe it to 24 these guys to try to come up with a 25 conclusion, because they are almost to the

1 point of being orphans. 2 MR. DUPLESSIS: 3 I think we're going to end up 4 with a hornet's nest that's going to cause 5 this Commission a lot of work, the consumers a lot of grief, and the dealers a lot of 6 7 grief. 8 MR. CORMIER: 9 Are there 600 of these 10 dealers, is that what I understood? 11 MR. PARNELL: 12 It's about 88. 13 MR. POTEET: 14 It is not 600, but 88 is a 15 lot of people involved. 16 MR. PARNELL: 17 And most of the dealers --18 MS. BARON: 19 It was 100 and something at 20 one point. 21 MR. PARNELL: 22 Yes, two years ago. Most of the dealers, they kind of -- they're not 23 24 involved with it, because they have such low 25 numbers of cars that are on there, some of

1 them have maybe three vehicles. So that 2 extra cost to them is really not -- it 3 didn't really affect them that way as it did 4 the larger dealers. So that's why it was 5 such a low turn out as it relates to who has 6 an issue. MR. POTEET: It's not the main focus of 8 9 their business, some of those smaller guys. 10 MR. PARNELL: 11 Right. 12 MR. POTEET: 13 This is something that's kind 14 of dogged me for a while as to how we get 15 this resolved, because I think -- I just 16 don't think the State is really taking care 17 of these people the right way. 18 MR. DUPLESSIS: 19 I totally agree. 20 MR. BOURGEOIS: 21 A lot of them are getting 22 what they want. 23 MR. DUPLESSIS: 24 Yes, and it's a small issue 25 creating a big problem.

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1	MR. POTEET:		
2	All right. The hearing was		
3	at 10:30; is that correct?		
4	MS. BARON:		
5	Yes, sir.		
6	MR. POTEET:		
7	We need to adjourn this		
8	meeting and reconvene when everybody shows		
9	up.		
10	MR. BOURGEOIS:		
11	I make a motion to adjourn.		
12	MR. SMITH:		
13	Second.		
14	MR. POTEET:		
15	All in favor, say "Aye."		
16	(All "Aye" responses.)		
17			
18	(Meeting adjourned at 10:04 a.m.)		
19			
20			
21			
22			
23			
24			
25			

REPORTER'S CERTIFICATE 1 2 3 I, BETTY D. GLISSMAN, Certified 4 Court Reporter, Certificate No. 86150, in 5 and for the State of Louisiana, do hereby certify that the Louisiana Used Motor 6 7 Vehicle Commission December 19, 2011 meeting 8 was reported by me in the stenotype 9 reporting method, was prepared and 10 transcribed by me or under my personal direction and supervision, and is a true and 11 12 correct transcript to the best of my ability 13 and understanding. 14 This December 28, 2011, Baton 15 Rouge, Louisiana. 16 17 18 19 20 21 22 23 BETTY D. GLISSMAN, CCR 24 CERTIFIED COURT REPORTER 25